



MAHENDRA

ENGINEERING COLLEGE

FOR WOMEN



Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai

A UNIT OF MAHENDRA EDUCATIONAL TRUST

NAAC DVV CLARIFICATIONS

Key Indicator – 5.1 Student Support

Metric No.	Particulars
5.1.4	The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases
	1. Implementation of guidelines of statutory/regulatory bodies
	2. Organization wide awareness and undertakings on policies with zero tolerance
	3. Mechanisms for submission of online/offline students' grievances
	4. Timely Redressal of the grievances through appropriate committees

HEI Input: A. All of the above

DVV Clarification	HEI Response
Provide 1. Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines.	1. Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines are provided.
2. Circular, web-link or committee reports explaining the purpose of the metric.	2. Circular, web-link or committee reports explaining the purpose of the metric are provided
3. Minutes of the meetings held by the student grievance committee, as per metric.	3. Minutes of the meetings held by the student grievance committee, as per metric are provided.

LIST OF DOCUMENTS UPLOADED

S.No.	Content	Link
1.	Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines	VIEW
2.	Circular, web-link or committee reports	VIEW
3.	Minutes of the meetings of student grievance committee	VIEW